

Mahatma Education Society's

Mahatma Night Degree College of Arts and Commerce

Opposite Fire Brigade, Chembur Naka

Chembur Mumbai- 400 071

(NAAC Re-Accredited)

1.4 QnM

**Feedback On The Academic
Performance And Ambience Of The
Institution From Various
Stakeholders, Such As Students,
Teachers, Employers, Alumni Etc.
And Action Taken Report**

SSS ATR

2019-20 To 2022-23


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ACTION TAKEN REPORT OF STUDENTS' SATISFCATION SURVEY

2019-20

1. It was decided to take a periodic review of the syllabus completion for timely completion of the same.
2. The teachers were instructed to prepare for their respective subjects in more effective manner e.g. use of ICT tools, interactive sessions during the class. Further, they were also requested to use examples and applications in more numbers wherever possible.
3. In order to improve the communication with the students and to ensure their cognitive, social and emotional growth, the teachers were requested to follow the mentor mentee system meticulously.
4. The teachers were requested to inform and update the students with regards to Programme Outcomes and Course Outcomes of their respective subjects.
5. The college organised sessions on career counselling, job opportunities to make students ready for industry.
6. The college also organised the 'Placement Mela' to provide job opportunity.
7. The non-teaching staff members were instructed to be more supportive with students with regards to admission process, fees collection etc.



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ACTION TAKEN REPORT OF STUDENTS' SATISFICATION SURVEY

2020-21

- To enhance the effectiveness of online lectures, teachers were requested to use interactive and innovative methods during their online lectures.
- Due to COVID-19 pandemic, all the curricular and co-curricular activities were conducted through online mode. It included Prarambha- An Intercollegiate Cultural Fest. The committee members were requested to conduct more of such events through online mode.
- The SOPs given by the Government, University of Mumbai and Management were strictly followed during the entire academic year for admission, curricular and co-curricular activities. The students and teachers were able to manage all the activities efficiently even through online mode. The same procedures were decided to follow for the next academic year also till the receipts of new updates from the concern authorities.


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ACTION TAKEN REPORT OF STUDENTS' SATISFCATION SURVEY

2021-22

1. All teachers were instructed to complete the syllabus irrespective of online or offline conduct of lectures.
2. To encourage and ensure the maximum participation of students, all the departments were directed to organise student exchange programme, field visit etc.
3. In order to improve the communication with the students, the teachers were requested to follow the mentor mentee system meticulously.
4. All the teachers were requested to organise various curricular and co-curricular activities for the overall development of the students.
5. The teachers were instructed to prepare for their respective subjects in more effective manner e.g. use of ICT tools, interactive sessions during the class. Further, they were also requested to use examples and applications in more numbers wherever possible.
6. It was communicated to all the teachers to improve the overall teaching learning process.



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ACTION TAKEN REPORT OF STUDENTS' SATISFCATION SURVEY

2022-23

1. The teachers were instructed to prepare for their respective subjects in more effective manner e.g. use of ICT tools, interactive sessions during the class. Further, they were also requested to use examples and applications in more numbers wherever possible.
2. It was communicated to teacher mentors to encourage their student mentees to visit the college library more frequently.


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**Feedback On The Academic
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ATR of Alumni Feedback


2019-20 To 2022-23


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Action Taken Report based on Alumni Feedback Analysis: 2019-20

The feedback received from our esteemed alumni for the Academic Year 2019-20 provides valuable insights into the various aspects of Mahatma Night Degree College of Arts and Commerce. We greatly appreciate their input, and as part of our commitment to continuous improvement, we have initiated the following actions:

- **Academic Support:** We are delighted to note that majority of our alumni received excellent to very good academic support during their time at the college. To maintain and improve this high level of satisfaction, we will continue to invest in faculty development, curriculum enhancement, and student support services.
- **Infrastructural Facilities:** While large number of our alumni rated our infrastructure as very good or above, we will focus on addressing the concerns of the 14% who found it good. We plan to assess and prioritize infrastructure upgrades to create an even more conducive learning environment.
- **Library Facilities:** We appreciate the positive feedback on our library facilities. To further enhance this resource, we will expand the collection, extend operating hours, and ensure that the library remains a valuable asset for all students.
- **Faculty Support:** We are proud that over 90% of alumni rated our faculty support as excellent or very good. We will continue to support professional development opportunities for our faculty members to maintain this high standard.
- **Teaching Learning Experience:** We will focus on the f alumni who rated their teaching-learning experience as good and those who found it average. Our aim is to make improvements that elevate the overall educational experience for every student. For this purpose we will start mentor-mentee program for our students to enhance their teaching learning experience.
- **Extra-Curricular Activities:** With 83% of alumni finding our extra-curricular activities excellent or very good, we will continue to provide a diverse range of activities that cater to the interests of our students. We'll also explore opportunities to further enrich the extracurricular experience.
- **Counselling Support:** The positive feedback on our counselling support is encouraging. We will maintain and expand our counselling services to provide holistic support to our students.
- **Administrative Support:** The majority of alumni appreciated the administrative support they received. We will work on further streamlining administrative processes to ensure a seamless experience for both current and future students.


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Action Taken Report based on Alumni Feedback Analysis: 2020-21

We deeply appreciate the feedback provided by our alumni for the Academic Year 2020-21. These insights have been instrumental in shaping our actions for continuous improvement in various aspects of Mahatma Night Degree College of Arts and Commerce. Here is a summary of the actions taken:

- **Academic Support:** We acknowledge the positive feedback regarding academic support. To enhance this further, we have implemented comprehensive online resources, including doubt clearing session's lectures and telephonic office support, to ensure continued academic assistance during the challenging period of online learning due to the COVID-19 pandemic.
- **Infrastructural Facilities:** While many alumni commended our infrastructure, we have initiated plans to upgrade our virtual infrastructure to facilitate seamless online learning. This includes investments in technology, software, and connectivity to enhance the overall learning experience.
- **Library Facilities:** Recognizing the library's crucial role in education, we are working on expanding our digital library resources and access to e-books and journals to offer a more extensive range of e resources materials for our students during online learning and beyond.
- **Faculty Support:** We value the appreciation of our faculty's support. To further improve, we are focusing on faculty training in online teaching methods to ensure that students receive the best possible guidance, even in virtual classrooms.
- **Teaching Learning Experience:** We aim to maintain and enhance the high-quality teaching-learning experience, both online and in-person. Our faculty is continuously adapting to online teaching methodologies to deliver engaging and effective virtual classes.
- **Extra-Curricular Activities:** Despite challenges, we are committed to offering diverse online extracurricular activities and extension programs to foster holistic development among our students. We have expanded our virtual extracurricular offerings to cater to various interests.
- **Counselling Support:** We continue to provide extensive online counselling and career guidance sessions to support students' mental health and academic needs during remote learning. Our professional counsellor, Evade Lee, is readily available to assist students facing difficulties.
- **Administrative Support:** We have streamlined administrative processes to ensure efficient services during online operations. Our non-teaching and office staff are dedicated to providing excellent support, including assistance with online admission process, document submissions and inquiries.

In conclusion, alumni feedback is invaluable to us, and it reaffirms our commitment to providing exceptional education and support to our students, even in challenging circumstances. We are dedicated to continuous improvement and are actively working to address your suggestions and further enhance the overall college experience.


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Action Taken Report based on Alumni Feedback Analysis: 2021-22

We extend our sincere appreciation to our alumni for actively participating in providing feedback for the Academic Year 2020-21. Their valuable insights have played a pivotal role in shaping our strategy for continuous enhancement at Mahatma Night Degree College of Arts and Commerce. Here is an outline of the measures we have undertaken:

- **Academic Support:** We acknowledge the recognition of our academic support. To further elevate this aspect, we have implemented a blended learning model that integrates online and offline resources. This approach caters to the diverse needs of our student body as we transition back to in-person classes following the COVID-19 pandemic.
- **Infrastructural Facilities:** While many alumni have commended our infrastructure, we have initiated steps to maintain and upgrade our facilities. Our aim is to ensure a seamless transition to in-person learning and to provide a secure and conducive environment for on-campus education.
- **Library Facilities:** Understanding the pivotal role of library resources, we are actively working on expanding both physical and digital collections. Our goal is to ensure that the library remains a vital resource for academic enrichment for all our students.
- **Faculty Support:** We highly value the appreciation for our faculty's support. To sustain and enhance this, we are continuing our investments in faculty development programs. These programs encompass both traditional and online teaching methodologies, ensuring that our students continue to receive a high-quality education.
- **Teaching Learning Experience:** We are fully committed to maintaining the exceptional teaching-learning experience. With the resumption of in-person classes, we are determined to provide an even more engaging and interactive educational experience.
- **Extra-Curricular Activities:** Despite the challenges, we remain unwavering in our commitment to offering a diverse range of extracurricular activities. These activities cater to the interests and holistic development of our students, both in the virtual and physical realms.
- **Counselling Support:** Our comprehensive counselling and career guidance services, offered both in-person and virtually, will continue to provide the necessary support for the mental health and academic needs of our students.
- **Administrative Support:** Our administrative staff is dedicated to delivering efficient services, whether it be in an online or in-person setting. We are committed to maintaining streamlined processes that ensure a smooth experience for all students.


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Action Taken Report based on Alumni Feedback Analysis: 2022-23

We extend our sincere gratitude to our esteemed alumni for their active participation in providing feedback for the Academic Year 2022-23. Your insights have been instrumental in guiding our actions for continuous improvement at Mahatma Night Degree College of Arts and Commerce. Here is an overview of the steps we have taken in response:

- **Academic Support:** We greatly value the recognition of our academic support. To enhance this further, we have integrated a comprehensive approach to support campus learning. This includes the provision of academic resources, guidance, and mentorship to ensure our students receive the best educational assistance in the classroom.
- **Infrastructural Facilities:** While we have received praise for our infrastructure from the night college perspective, we are committed to maintaining and enhancing our physical facilities to provide an optimal learning environment during classes. Our focus is on creating a safe, comfortable, and conducive setting for in-person education.
- **Library Facilities:** Understanding the significance of library resources, we continue to invest in expanding our library collections to cater to the academic needs of our students. This ensures access to a wealth of research materials to facilitate learning.
- **Faculty Support:** We appreciate the positive feedback on faculty support. To sustain and elevate this aspect, we are actively engaging in faculty development programs that align with teaching methods, enabling our students to benefit from the expertise and guidance of our dedicated educators.
- **Teaching Learning Experience:** Our commitment to providing an exceptional teaching-learning experience remains unwavering. With new normal in place, we are striving to create interactive and engaging sessions that promote active learning and knowledge retention. We are investing more on skill training program and industrial exposure to our students.
- **Extra-Curricular Activities:** Despite challenges, we remain dedicated to offering a wide range of extracurricular activities that nurture talent and holistic development during classes, enriching the overall college experience. We intend to ensure our students must take part in college NSS, NCC and Cultural activities.
- **Counselling Support:** We will continue to provide comprehensive counselling and career guidance services to support the well-being and academic progression of our students during in-person interactions.
- **Administrative Support:** Our administrative staff is dedicated to delivering efficient services during college operations. We maintain streamlined processes to ensure a smooth experience for all students, covering administrative needs efficiently.


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